

SST is a Small Business Providing Computer Training Courses for IT Professionals Nationwide - *Training in Over 100 Locations*

6 Hemlock Drive • Chelmsford, MA 01824 • www.software-skills-training.com • 978.250.4983

Software Skills Training, Inc. (SST) is a small business that brings over 15 years of experience in successfully delivering competency-based IT training programs for thousands of companies, including proven consistent performance within all departments of the government. We offer a unique combination of live, remote attendance, and on-demand training with personal facilitation for unbeatable flexibility. SST courses cover over 60 IT subject areas including:

- Back-End Web Development (Node.js, Perl, PHP)
- C, C++ Programming
- ► HTML5, CSS, JavaScript, jQuery, Angular
- Java Programming (Java EE, JPA, Spring, Hibernate, EJB)
- Mobile Application Development (Android, Objective-C, Swift, Xamarin)
- .NET Programming (ASP.NET, Windows Forms, MVC, WPF, WCF)
- Perl Programming
- PHP Programming
- Project Management
- Python Programming
- SharePoint Administration and Power User
- SQL Server Administration
- ▶ SQL Server Business Intelligence (SSRS/SSIS/SSAS)
- SQL Programming
- ▶ UNIX/Linux, Shell Programming
- Windows System Administration

Multiple Attendance Options

SST minimizes your travel expenses by offering face-to-face classes at over 100 locations across America. In addition to regularly scheduled open enrollment classes at frequent intervals, attendees can also opt to attend live classes remotely from their home or office, or complete on-demand training at their own pace. Customers can also arrange for training on-site at their facility.

Customer Service

Our superior customer service includes: comprehensive satisfaction guarantees; no registration or cancellation fees; personal travel coordinator; assistance with certification applications and test preparation; personalized on-call remote attendance support.

"Instructor was highly knowledgeable. Handouts were excellent! Course exceeded expectations."

– M.H., United States Air Force – Cryptologic Systems Group

SST's Unique Value

We offer multiple delivery options for a quality, cost-effective, TOTAL training solution with customer service policies that remove the risk of failure. **Over 100 locations across America.**



Dun and Bradstreet: 180854148 **Cage Code:** 7EHN0

Small Business

NAICS Codes:

511210 Software Publishers 611420 Computer Training 611430 Professional and Management Development Training

Discount Options

Whether you have a large group to train at one location, or smaller numbers of staff spread throughout the country, SST can prepare a custom discount program that will save you money. Furthermore, if you have a discount program with any other training provider, we will beat it.

"This course was very helpful for me. I now understand the structure of C# and feel confident that I'll be able to do my job. Thanks – good course!"

– D.M., RI Department of Environmental Management

Guarantees

SST assures that you get quality training at a low price point via our seven ironclad guarantees. This is possible due to a high standard of excellence required of instructor presentations, our proprietary task-oriented courseware development process refined over decades, robust hands on exercises, and internal processes that remove risk.

- SST guarantees small class sizes.
- SST guarantees quality instructors.
- SST guarantees competence.
- SST guarantees that training from SST will be more cost-effective than training from any other source.
- SST guarantees that students in open-enrollment classes are protected against cancellations and will be able to receive desired training at the cost they expect and in the time frame they have planned.
- SST guarantees overall quality with a 100% money-back guarantee. If you're not totally satisfied for any reason, simply withdraw before the beginning of the second day (or before completing 4 modules of an on-demand training presentation). Return all course materials and receive a 100% refund.



Students receive a hands on learning experience with at least 50% lab time. Complete control of our courseware allows us to update it more frequently based on student and instructor feedback. Remote attendees utilize the same equipment and obtain the same real-time attention and feedback from the instructor and other students.

Small class sizes (an average of 6-8 students) mean more direct instructor facilitation.

SST instructors are dedicated technology experts with an average of over 10 years experience in IT programming and training. Our requirements for instructor performance are so stringent that only a tiny fraction of professional instructors currently teaching for competitors can even be considered for an interview. Less than half of those pass our screening and are ever offered a position with SST.

Remote Training

SST offers a remote attendance option for students who are not located near a training location. Remote access students attend the same live training delivery as students in the classroom. Two-way video and audio communication allows participation as close to "being there" as possible, including the ability to remotely control the broadcast camera, dynamically interact with questions comments and collaborate during labs.



In-House Training

If you're scheduling training for more than 5 or 6 people at your facility, you should consider inhouse training. This option can save you 25-30% or more compared to individual tuition prices. Training at your facility allows us to zero in on your specific requirements and, since we own our courseware, there is no extra charge for curriculum adjustments. In-house training is available worldwide.



Face-to-Face Training

Attend training face-to-face in a classroom-based setting. Our small class sizes assure personal attention. We offer more than 100 locations across America, minimizing the need for travel. For clients who must travel to a course location, SST offers cost effective travel packages. Pay no additional fees for application, registration, or cancellation.



